

## Investor Complaints Data by Depository Participant - Annexure C

Data for every Month ending - January 2024

SN	Received from	Carried forward from Previous Month	Received during the Month	Total Pending	Resolved*	Pending at the end of the Month**		Average Resolution time^ (in days)
						Pending for less than 3 Months	Pending for more than 3 Months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	Na
2	SEBI (SCORES)	0	0	0	0	0	0	Na
3	Depository	0	0	0	0	0	0	Na
4	Other Sources (if any)	0	0	0	0	0	0	Na
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>Na</b>

### Trend of Monthly disposal of Complaints - 2023-24

SN	Month	Carried forward from Previous	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Apr	0	0	0	0
2	May	0	0	0	0
3	Jun	0	0	0	0
4	Jul	0	0	0	0
5	Aug	0	0	0	0
6	Sep	0	0	0	0
7	Oct	0	0	0	0
8	Nov	0	0	0	0
9	Dec	0	0	0	0
10	Jan	0	0	0	0
11	Feb	0			0
12	Mar	0			0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Trend of Monthly disposal of Complaints - 2022-23**

<b>SN</b>	<b>Month</b>	<b>Carried forward from Previous Month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	<b>Apr</b>	0	0	0	0
2	<b>May</b>	0	0	0	0
3	<b>Jun</b>	0	0	0	0
4	<b>Jul</b>	0	0	0	0
5	<b>Aug</b>	0	0	0	0
6	<b>Sep</b>	0	0	0	0
7	<b>Oct</b>	0	0	0	0
8	<b>Nov</b>	0	0	0	0
9	<b>Dec</b>	0	0	0	0
10	<b>Jan</b>	0	0	0	0
11	<b>Feb</b>	0	0	0	0
12	<b>Mar</b>	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Trend of Monthly disposal of Complaints - 2021-22**

<b>SN</b>	<b>Month</b>	<b>Carried forward from Previous Month</b>	<b>Received</b>	<b>Resolved*</b>	<b>Pending**</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	<b>Apr</b>	0	0	0	0
2	<b>May</b>	0	0	0	0
3	<b>Jun</b>	0	0	0	0
4	<b>Jul</b>	0	0	0	0
5	<b>Aug</b>	0	0	0	0
6	<b>Sep</b>	0	0	0	0
7	<b>Oct</b>	0	0	0	0
8	<b>Nov</b>	0	0	0	0
9	<b>Dec</b>	0	0	0	0
10	<b>Jan</b>	0	0	0	0
11	<b>Feb</b>	0	1	1	0

12	<b>Mar</b>	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

#### **Trend of Annual disposal of Complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from Previous Year</b>	<b>Received during the Year</b>	<b>Resolved during the Year</b>	<b>Pending at the end of the Year</b>
1	<b>2017-18</b>	0	0	0	0
2	<b>2018-19</b>	0	0	0	0
3	<b>2019-20</b>	0	0	0	0
4	<b>2020-21</b>	0	0	0	0
5	<b>2021-22</b>	0	1	1	0
6	<b>2022-23</b>	0	0	0	0
7	<b>2023-24</b>	0	0	0	0
8	<b>2024-25</b>	0			0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>